Sky5G
AUSTRALIA

Appointment of an authorised representative

Wi-Sky Queensland Pty Ltd | Sky5G and Sky5G Rural

Use this form to appoint an authorised representative to deal with Wi-Sky Queensland Pty Ltd on your behalf. Complete the appointment details on page 2.

What you are authorising

When you appoint an authorised representative, you give that person authority to deal with us on your behalf as your agent. Within the authority you give, they may act and access information as if they were you, including making complaints, changing account details or terminating a contract.

You decide how much authority to give. Choose full authority or limit it to particular actions or information on page 2. We will only deal with your representative within the authority you have given.

Who can make an appointment

Only account holders can appoint an authorised representative. Complete a separate form for each person you wish to appoint. You can appoint up to three authorised representatives.

Identity checks and accessible options

We will verify your identity before accepting an appointment. You may return this form by email to support@sky5g.com.au or present it in person at our office. It does not need to be witnessed.

We also accept a letter of authorisation or other document, a copy of a power of attorney, guardianship or administration order, or other legal authority. If completing the form is difficult, call 1300 413 798 and we will work with you to find an alternative way to appoint a representative.

Changing or removing an appointment

You can change the authority you have given, or remove a representative, at any time by contacting us. You do not need another form to remove someone. The appointment ends automatically if the account holder passes away.

Privacy safety and security

A representative may see your address, contact details, usage and billing history and may be able to change your services, within the authority you give. Only appoint someone you trust.

If you have privacy, safety or security concerns about a representative, including concerns relating to domestic or family violence, tell us. We will explain what they can access, discuss your options, and change or remove their authority as soon as we can.

Contact and return details

Phone: 1300 413 798 | Email: support@sky5g.com.au
Office: 632 Olga Downs Road, Richmond QLD 4822
Monday to Friday, 9 am to 5 pm AEST (UTC+10)
Website: www.sky5g.com.au

Appointment details

Account holder

Username or account name / number

_____

Account holder full name

_____

I wish to appoint the following person as my authorised representative.

Authorised representative

Full name

_____

Telephone number

_____

Email address if applicable

_____

Physical address

_____

_____

Scope of authority

Tick one option.

□ Full authority — my representative may do anything I could do on my account.

□ Limited authority — my representative may only do, or may not do, the following:

_____

_____

_____

Appointment declaration

I, the account holder named above, authorise Wi-Sky Queensland Pty Ltd to deal with the person named above as my authorised representative. I acknowledge that I am responsible for all acts of my representative within the authority described in this appointment. Wi-Sky Queensland Pty Ltd will verify my representative's identity before dealing with them. This appointment continues until I change or revoke it, which I may do at any time by contacting you.

Account holder signature

_____

Place: _____ Date: _____