SKY5G AUSTRALIA

Fees and Charges

ISSUED BY	Wi-Sky Queensland Pty Ltd · ABN 91 613 554 546
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This page sets out the fees **Wi-Sky Queensland Pty Ltd (ABN 91 613 554 546), trading as Sky5G Australia**, may charge for Sky5G Rural fixed wireless installation, equipment and hardware. All amounts are in Australian dollars and include GST. Your monthly plan price is in your Critical Information Summary and your agreement.

Installation

Contract length	Standard installation
Month to month	$1,100
12 months	$550
24 months	No charge

Non-standard installation. If your site needs work beyond a standard installation, such as a mast or a long cable run, we give you a quote before any work starts. You can cancel without charge if you don't want to go ahead, as our Installation, Relocation and Cancellation Policy (/legal/installation-relocation-cancellation) explains.

Moving your service

Relocation. We quote the cost of moving your service to a new address before we book the work.

Equipment

Unrecovered equipment: $220. We collect our equipment at no charge when your service ends, and you can leave it in place until then. This fee applies only if you refuse us access, so that we can't collect it.

Hardware returns

Restocking: $10. This may apply when you return or exchange hardware that isn't faulty, as our Hardware Terms and Conditions (/legal/hardware-terms) explain. No restocking fee applies to faulty hardware.

Ending a contract early

If you end a Sky5G Rural fixed wireless contract during its minimum term, an early termination charge may

apply. It is the lesser of your remaining monthly charges or three months' charges, and we tell you the exact amount before you confirm. See your agreement for details.

Fees we don't charge

There is no late payment fee, no excess data fee, and no fee to cancel a prepaid service.

Changes

We give you at least 30 days' notice before we change these fees. Questions: 1300 413 798 or support@sky5g.com.au.