Critical Information Summary

Sky5G Rural

Sky5G Backup Plan

$ 150.00 /month

1. About This Summary

This summary provides key information about the Sky5G Backup plan. Sky5G Backup runs your Starlink service alongside Sky5G Rural, giving you two internet connections working together.

2. Plan Details

Plan Name	Sky5G Backup
Monthly Charge (excl. GST)	$ 136.36
GST (10%)	$ 13.64
Monthly Charge (incl. GST)	$ 150.00
Billing Cycle	Monthly

3. Included Speeds

Download Speed	Up to 100 Mbps
Upload Speed	Up to 50 Mbps

4. Data Allowance

Unlimited data.

5. Support

Support is available Monday to Friday, 9am to 5pm AEST.

6. Standard Installation

Contract length	Excl. GST	GST (10%)	Incl. GST
Month to month	$ 1,000.00	$ 100.00	$ 1,100.00
12 months	$ 500.00	$ 50.00	$ 550.00
24 months	No charge	No charge	No charge

Work beyond a standard installation is quoted before it starts. See all fees at au.sky5g.global/legal/fees.

7. Contract Terms

Minimum term	Months	Minimum total cost (incl. GST)
Month to month	1	$ 1,250.00
12 months	12	$ 2,350.00
24 months	24	$ 3,600.00

Minimum total cost is the monthly charges for the term plus standard installation. If you end a 12 or 24 month contract early, an early termination charge may apply: the lesser of your remaining monthly charges or three months' charges. We tell you the exact amount before you confirm. After the term, the contract continues month to month. No early termination charge applies to month to month.

8. Complaints & Enquiries

Contact Sky5G Rural on 1300 413 798 or email support@sky5g.com.au. If we can't resolve your complaint, you can contact the Telecommunications Industry Ombudsman on 1800 062 058 or at tio.com.au.

Your service is subject to our Fair and Acceptable Use Policy at au.sky5g.global/legal/fair-use.

This Critical Information Summary was current as of 6 November 2026.

Sky5G Rural is supplied by Wi-Sky Queensland Pty Ltd (ABN 91 613 554 546), trading as Sky5G Australia.